

## **INSURANCE CLAIMS INFORMATION (EXCLUDING TRAVEL)**

### **Normal Working Hours**

During normal working hours between the hours of 9.00 am to 5.00 pm Monday to Friday you can either call CNM on 01481 732789 or e-mail them at [claims@cnm.gg](mailto:claims@cnm.gg)

They will forward you a claim form for you to complete and return to them together with any relevant documents in support of your claim will and will advise you if they need to appoint a loss adjuster to help them investigate your loss.

### **Outside of Working Hours**

For emergency assistance only outside of the normal working hours set out above, please call Vericclaim UK Limited on 0844 8793284.

### **Other Enquiries**

For any other property insurance enquiries, you can either call CNM on 01481 732789 or e-mail them at [claims@cnm.gg](mailto:claims@cnm.gg) during the normal working hours set out above.

Paul McCallum  
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